



Warranty

Thank you for your interest in the products and services of Tickbox TV.

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Tickbox TV (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, Tickbox TV will repair or replace, at no charge (this excludes cost to ship the physical goods back to us for repair), products or parts of a product that proves defective because of improper material or workmanship, under normal use.

What will we do to correct problems?

Tickbox TV will repair the Product at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from Tickbox TV is 1 Year (365 days) from the date of purchase. A replacement Physical Good or part assumes the remaining warranty of the original Physical Good.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship (this includes, water damage, tampering with the Tickbox hardware, opening the Tickbox TV device, general misuse of the Tickbox device, or attempting to modify the software in any way.)

**Please note, this warranty is non-transferable, and is void if resold or if ownership is transferred from the original purchaser.*

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you. Please contact support@tickboxtv.com, please include your name, address and order ID in the email as well as a brief description of the issue with the Tickbox TV device. We will then contact you with information on how to send the box to us. Return times may vary.

Optional extended Warranty.

Individuals who choose at time of purchase to get an extended warranty would get 2 Years (730 days) coverage instead of the standard 1 Year (365 days) of coverage. All terms above apply.